

Underwater Street Testimonials

For school testimonials click [here](#)

What you have said about Underwater Street:

9/8/2010

I don't usually write things like this but I just wanted to drop you a little note to thank you for the wonderful day we had! It was the first time that we have visited and my 5 year old and 3 year old twins had a brilliant time. Couldn't fault it at all! All the staff were brilliant and helpful and did a wonderful job. My son now says he wants to be a scientist and my daughters enjoyed being princesses for the day.

We cant wait to come and visit again!

Many thanks!

Jan

A recent review from a newspaper in Stoke

A recent online review

23/11/09

Hi

Just wanted to pass on my thanks for a fantastic party for my 6 year old on Saturday. This is the second party we have had at Underwater Street and you never fail to deliver a fantastic time for all. The kids thoroughly enjoyed themselves and the parents all commented on the facilities and the service provided by your team. The staff were outstanding in organising everything and nothing was too much bother for them.

Many thanks to all the catering staff as well. Kieran and all his friends loved the food and the activities. Well done.

Best Regards

Mandy Kerr

25/10/09

Good Morning,

I would like to pass on my Thanks to you and your staff.

My daughter (Melissa) had her 8th birthday party at Underwater street yesterday (24th).

She and ALL of her friends without exception had a superb time.

The parents were impressed – so much so that one parent immediately booked her daughters party for December.

The staff were brilliant, very efficient and well mannered. Very impressed with the whole set-up.

I think Hannah was the lady I spoke to, so please can you pass on our gratitude.

Regards

Mrs C Scott and Melissa

3/11/09

To all the staff at Underwater Street,

I am sorry that it has taken me so long to write this email. We visited Underwater Street at the end of last week and with the kids going back to school this has been the first chance I've had to sit down and tell you how wonderful I thought our visit was.

We visited you on Thursday, myself, my niece and my daughter, who is 7. (My niece has kindly let me use her computer as I am not too savvy with technology!) We had the most wonderful time, we arrived at 10am and we were greeted with an enthusiastic member of staff who was keen to make sure we enjoyed everything that was happening in Underwater Street. I had not been to visit you prior to half term but had been given raving reports on what a fantastic place it was. Well I whole heartedly agree. Whilst myself and my niece found ourselves some morning caffiene, my daughter got stuck in on the art table. Whoever comes up with the ideas and designs must be a very talented person. My daughter made the most beautiful "princess" cape and crown, and joined in the parade that took place. It was lovely to see the children showcasing their master pieces.

In the afternoon we watched a science show. The lady, who had a yellow shirt on, who presented the show was fantastic. When the battle between the two teams was taking place the two team leaders were entertaining to watch. As the tension built in the battle the competition got fierce and the kids were getting more and more hyped up by the leaders to make sure their team won. It was so fantastic to watch kids be excited by simple science.

I have taken my daughter to many children's play centres where the staff have no desire to be there, it was such a pleasure to see all the staff at Underwater Street being helpful and cheery to both adults and the children.

I thoroughly enjoyed my day out as did my 24 year old neice and my daughter. I will definitely be telling all my friends about it and cannot wait come again soon.

Please pass on my thanks and best wishes to all the staff at Underwater Street.

Penny Jones

Oct 26Th 2009-11-23 gillian wareing

Came to Liverpool on the train today with my children, and to Underwater Street. We all loved it, and they have been buzzing all the way home until they fell into bed totally exhausted about 20 minutes ago. Thankyou for a very enjoyable

day. I will be recommending it to others - as I'm sure the boys will too.

Hello, just want to drop you a line to say how much myself, my daughter and her 3 boys enjoyed our day trip to Liverpool to visit your Underwater Street Centre. I asked one of the young girls who helped if they had a comments form, she told me I could Email you if I wished. As I live 5 miles from Wigan and 2 train rides away I cannot visit you as often as I would like.....The people who worked there, were very friendly, and helpful..... well done for your brilliant centre.

Kindest regards

Carol Fairhurst 14/08/09

Hi

I visited Underwater Street with my son and nephew, we had such an amazing time that I thought I should recommend it as a school trip. I work in a very small school in Lancashire with 46 children and we are hoping that we can visit as a whole school. Please could you send me some information to forward to the other teachers in the school.

Many thanks for an excellent experience and looking forward to booking our school trip with you.

Lisa Cotton -August 2009

Hi Under Water Street

I decided to take my Godson Alfie to your project on Friday 24th July 2009. What a fantastic place of adventure for him it was. Alfie is 2 years old and loved every minute of his time playing and being involved especially the shop, playing the shop keeper. I will definitely be recommending Under Water Street to friends, family and to anyone else I will talk to. Fantastic place very thoughtful and very imaginative to consider young children in all activities. Your staff are lovely and so friendly and happy to help and answer questions I had at the time. Alfie and I ended our fab day out with a trip home on the Mersey Ferry.

Thanks again and we will be back soon and carry on with all the fun.
Zoey Mulhearn, Birkenhead

Beaver Scouts from the 1st Llangollen Colony recently tried their hands at all sorts of activities at Underwater Street in Liverpool. The Beavers travelled by train, accompanied by their mascot, Bertie.

Activities available were varied and entertained the Beavers all day. There were arts and crafts where Beavers made cup telephones and balloon powered boats, a climbing wall boat, lots of science experiments, dressing up areas, construction zones and even the opportunity to pan for gold. A place well worth visiting!

Beaver Scouts, Llangollen

For pictures of their trip [click here](#)

To all at Underwater Street

Our Reception class came for a visit for the very first time today (12.06.09) and we all had a fabulous time.

From the warm and friendly welcome, on arrival and throughout the day, the girls were utterly absorbed and involved in all that was on offer.

The organisation was superb, we really appreciated the way that the things the children made were organised ready for us to take home.

It was a delight to see the girls' faces as some of them overcame the challenge of the climbing wall, whilst others busied themselves in the Pizzeria. And they were amazed at the chance to paint a real car!

We can't wait for a return visit

Thank you

Helen Carney, Alderley Edge School for Girls

,

I just wanted to drop a line to you to say thank you, and well done, for the superb party experience we had at your venue today.

My son Cameron and friends and family had an outstanding experience, and all who were present, from the youngest at 13 months to the oldest child at 10 years all had activities and play facilities to suit. Even the adults were very well catered for.

I wanted to particularly pass on praise to your staff, particularly Peggy and Natasha (I'm not too sure I remember her name correctly- I was having too much fun!). They worked very hard, ensuring all our needs were met, and ensured we had a completely successful day.

Every parent passed on positive feedback, and I'm sure this will lead to future bookings.

Please keep up the great work, we certainly will be back!

Kindest regards

Karen Hopwood

Thank you for a well organised super day packed full of activities. Our little girl Abbey aged 4 had a fantastic day and will come again in the near future. As well as having lots of fun she learnt so much in one day too. Once again thanks. As a networker I will spread the good news!

Regards,

John Mulrooney.

I just wanted to say a few words about Underwater Street. Me and children have visited you twice now and will be back each time the children are off school. I think it's great value for money and kids love it, the only problem I have is getting them out. I sat there last week for 5 hours and they still hadn't had enough. The staff are really great too. We had lunch there which was very good. They came around with papers which I thought was great. I will definitely keep recommending you to friends and family. Keep up the good work and see you soon.

Jade bin Muda.

Dear Mr. Wallace.

I would just like to pass on a message of thanks to you and your staff for a most wonderful day that my mum and my children experienced at your establishment. My husband won tickets on Radio City and we passed them onto my mum so that she could take our children. They all had the most wonderful day and I feel that a message of thanks is really justified. Thank you once again and we will all be returning in the near future.

Mrs. V. Smith.

{youtube}xxR1i353ITw{/youtube}

To all the staff at Underwater Street I just wanted to say a big thank you for all your hard work making Ethan's birthday so special on Saturday. The food was great, the staff were all very accommodating and made us feel as if nothing was too much trouble. The children all had a great time.

Once again, thank you!

Lesley, Darren & Ethan, Lancaster

Hi there we had a party for my son's fifth birthday party at Underwater Street on 21/01/07. Over 20 of Louis's friends

attended and they all thoroughly enjoyed their time at Underwater Street, especially the birthday boy, Louis. In a word Underwater Street was FABULOUS!
Fabulous activities, Fabulous staff, Fabulous food, Fabulous inspiration for the children, its about time Liverpool had such a fabulous family run centre. Carry on the good work!
Kelly A. Hargreaves

We visited family in Liverpool for the Christmas holidays and wanted something fun for the kids. Underwater Street was all that and far more!! What a great place for the whole family—our 5 year old and his 6 year old cousin couldn't get enough of the imaginative play and our 13 year old wasn't bored either. Well done. We found you through the Visitliverpool website and are glad we did.
The O' Flaherty family--- Palm Coast Florida

I would just like to say a HUGE thank you for a fab day. We arrived after a horrid journey which seemed to take forever and then was attacked by 'Billy wind' (as my son calls it) getting out of the car. The Manager kindly helped me from the car with the children which was fabulous customer service.
Inside I was amazed at how much there was to do. The areas were spotlessly clean and so interesting - even I enjoyed experimenting!! My son (who is 3.5) had such a fantastic time and my daughter (just turned 1) was mesmerised by everything around her. The staff were fantastic - they entertained one child whilst I played with the other, something which I really appreciated as my son often feels left out when I can't put my daughter down to play with him.
The service in the cafe area was excellent and the food was fresh and extremely reasonable in price. The toilets were spotless and the baby changing area actually smelled fresh!!!!
Further remarkable customer service when the Manager offered to update my car parking ticket so I didn't have to drag the children out in 'Billy wind'! And then at the end of the day he helped us back to the car.
How fabulous!!!!
I will DEFINITELY be returning and will be recommending it to all I know.
Well done. Please set up on my doorstep in Cheshire - I will never be away!
Ali, Ethan & Taryn

Have just been to underwater street today (Feb 11 2008) I have been twice with my daughter & her school have visited. Each time we have been my little girl who has a slight autistic condition really has had the best time it is ideal for her as she does not like those other places that have the huge play equipment. She loves the 'smells' in fact she has come on leaps & bounds today she even tried the climbing wall. It is so nice to find somewhere like this we will definitely be back again.

Many thanks Julie

hotels">a> go see